

Enabling Customer Payments

- Enabling Mpesa Customers using their own paybill

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MPESA GOING LIVE

Pre-requisite

- You should have authorisation to login to the finaplus account at <https://developer.safaricom.co.ke>
- You should have access to the prefilled testcases of the APIs.
- The customer should have access to their MPESA Web Portal which is only accessed using a certificate Safaricom offers the customer.

Getting a MPESA Certificate

- You first send a blank email to M-PESACertpassword@safaricom.co.ke to get Authentication details required to log in to the Certificate Request Website.
- You will get an immediate response from safaricom with the certificate portal password.
- Then using Internet Explorer head to the Certificate Request Website <https://vmtke.ca.vodafone.com/certsrv>
- A more detailed step by step guide is below: <https://www.youtube.com/watch?v=wQyBkJDsmuw>
- With the Certificate you can access the live M-PESA Web Portal <https://org.ke.m-pesa.com>

Going Live

Log in to the Finaplus Daraja account and click on the Go Live option. Follow the process answering the questions with these notes:

- Request the following details from the customer:
 - **MPESA User Name** should be the username of a person with **Business Manager Role**

- **MPESA shortcode**
- Upload filled Testcases from
<https://drive.google.com/file/d/1UnADTzdoM4XwekB4yFZI73iZ5bJloFGb/view?usp=sharing>.
- At the verification stage:
 - select **Shortcode** as **Verification Type**
 - the **Organisation Name** should be one word
 - the **MPESA User Name** should be the username of a person with **Business Manager Role** set on the MPESA Web Portal
 - The Business Manager will receive an OTP sms from safaricom to authorise the go-live, this code should be input within 2 minutes or else it will fail.