

# Enabling Customer Payments

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## MPESA GOING LIVE

### Pre-requisite

- You should have authorisation to login to the finaplus account at <https://developer.safaricom.co.ke>
- You should have access to the prefilled testcases of the APIs.
- The customer should have access to their MPESA Web Portal which is only accessed using a certificate Safaricom offers the customer.

### Getting a MPESA Certificate

- You first send a blank email to [M-PESACertpassword@safaricom.co.ke](mailto:M-PESACertpassword@safaricom.co.ke) to get Authentication details required to log in to the Certificate Request Website.
- You will get an immediate response from safaricom with the certificate portal password.
- Then using Internet Explorer head to the Certificate Request Website <https://vmtke.ca.vodafone.com/certsrv>
- A more detailed step by step guide is below: <https://www.youtube.com/watch?v=wQyBkJDsmuw>
- With the Certificate you can access the live M-PESA Web Portal <https://org.ke.m-pesa.com>

### Going Live

Log in to the Finaplus Daraja account and click on the Go Live option. Follow the process answering the questions with these notes:

- Request the following details from the customer:
  - **MPESA User Name** should be the username of a person with **Business Manager Role**

- **MPESA shortcode**
- Upload filled Testcases from  
<https://drive.google.com/file/d/1UnADTzdoM4XwekB4yFZI73iZ5bJloFGb/view?usp=sharing>.
- At the verification stage:
  - select **Shortcode** as **Verification Type**
  - the **Organisation Name** should be one word
  - the **MPESA User Name** should be the username of a person with **Business Manager Role** set on the MPESA Web Portal
  - The Business Manager will receive an OTP sms from safaricom to authorise the go-live, this code should be input within 2 minutes or else it will fail.