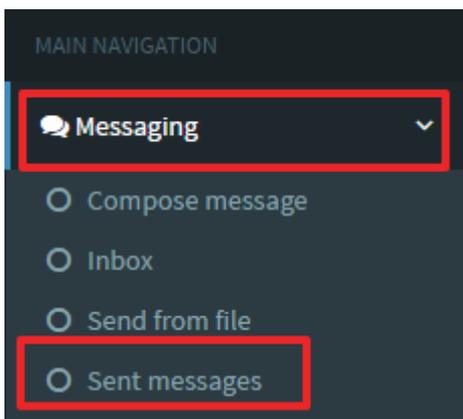


How to Access Sent Messages

Login into the platform.

On the main menu, click [messaging](#) then [sent messages](#).



The sent messages appear as below:



Delivery Status:

- The message has been sent and delivered.
- The message has been sent and acknowledged by the destination network but not delivered.
- The message has been sent but has not yet been acknowledged by the destination network.
- The message has failed either due to:
 - An incorrect format of the recipient's number
 - The recipient's number is restricted or blacklisted
 - The length of message exceeds the permissible characters

- The message has been pending for more than 24 hours (The duration varies depending on the network)

Revision #3

Created 21 November 2016 11:47:45 by mwaurahmn

Updated 23 November 2016 10:23:32 by mwaurahmn