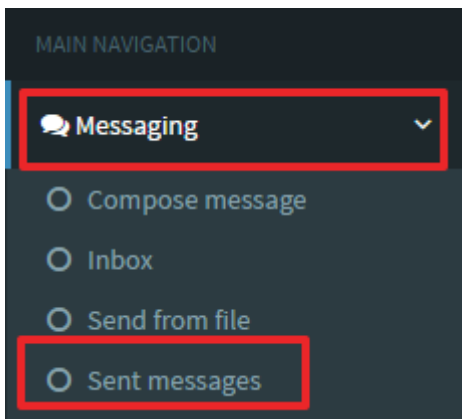


# How to Access Sent Messages

Login into the platform.





On the main menu, click [messaging](#) then [sent messages](#).



The sent messages appear as below:



## Delivery Status:

-  The message has been sent and delivered.
-  The message has been sent and acknowledged by the destination network but not delivered.
-  The message has been sent but has not yet been acknowledged by the destination network.
-  The message has failed either due to:
  - An incorrect format of the recipient's number
  - The recipient's number is restricted or blacklisted
  - The length of message exceeds the permissible characters

- The message has been pending for more than 24 hours (The duration varies depending on the network)

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Revision #3

Created 21 November 2016 11:47:45 by mwaurahmn

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