

Introduction

An introduction to managed services platform for IT support

- What is Catamarun?

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How Catamarun works, what it can do for you, your business and what makes it different to other solutions.

Catamarun is a managed IT platform that simplifies device & network management to give technology-based business operations an experience that is fast, transparent, and predictable.

What can I do with Catamarun?

If you have business IT solutions (wireless LAN, switching, security, communications, devices, security cameras, ETC) in your organization; you can rely on Catamarun to:

- **Live troubleshoot:** Securely manage your IT assets remotely through a single web-based dashboard. [Powered by Cloud IT Support](#)
- **Request on-location support:** Our approved personnel in your city/town get directly in-touch with you for faster resolutions on major network outage incidents and critical device malfunctions. [Powered by Support Teams](#)
- **Supplement your IT resources:** Boost your business growth ideas, projects with scalable and custom IT resources at your disposal. [Powered by Cloud Solutions](#)

All services come with the Catamarun Service Platform which lets you see your tickets, requests, resolutions, maintenance history etc and overall health of your IT assets upon sign up/in.

Who uses Catamarun?

- **Sole proprietors & solo-practioners** who want general **IT Help** when experiencing downtime due to a software or hardware malfunction at their work desk.
- **Freelancers, creatives, startups** who need a reliable solution other than online-forum help to faster resolve technical issues that slowdown production.
- **Office administrators & execs** who want **Full Stack Solutions for a Lean IT Team** to better support business operations that rely on **IT**.
- **Business owners & consultants** looking for tailored **IT Implementation** solutions for business at scale.
- **Managers** who want to make it easier than ever to support work operations securely, reliably and headache-free - without technical training, licenses, or complex configurations.

What sets Catamarun apart?

Unlike a mix of disconnected **IT** point solutions, **Catamarun** brings everything you need to know, maintain, support your **IT** assets, and operations in one simple, integrated platform that is easy for you, and non-technical for everyone in your business to use.

Want to know more?

- [Catamarun for remote IT help](#)
- [Catamarun for on-location IT support](#)
- [Catamarun for business IT implementation](#)
- [Catamarun for Enterprise](#)

If you'd like to know more, chat to us in the Live Chat :)